



# Direct Payment

## Save time with direct payment

Direct payment is a safe, accurate and efficient payment alternative. Instead of writing a check, your bank will automatically make the payment on a predetermined date. It's that simple, and there is no added cost for the service.

## Highlights

- There is no charge for participating.
- There is no need to write a monthly check.
- Your payment will always be on time—never early, late or lost.
- You will receive a statement with the amount to be debited on a predetermined date.
- Payments are handled with strict confidentiality.
- There will always be a permanent record of payment on your bank statement.
- Direct payments are more secure than mailing a check.
- Direct payments are made even when you are away from home.
- Direct payments are regulated by the National Automated Clearing House Association (NACHA) and the Federal Reserve.
- As a participant, you are always in control of your account and payments.
- Enrollment is easy; just contact your local Good Samaritan Society business office for a Direct Payment Authorization Form, or print one online at [www.good-sam.com/pay](http://www.good-sam.com/pay).

## Why use direct payment?

Direct payment is simple, safe, easy and reduces cost. You will save time preparing payments, save money on postage and check fees, improve your budgeting, eliminate late payments and save time balancing your bank statement

## Who controls my payments?

With direct payment, you control your account and payments. The Evangelical Lutheran Good Samaritan Society notifies you of all charges with a monthly statement. If you believe charges are incorrect, contact your local business office. You may contact your financial institution at any time to hold or stop direct payment. You can revoke payment authorization at any time. This request must be made in writing, 30 days in advance.

## How do I enroll?

It's easy to enroll:

1. Request the Direct Payment Authorization Form from your local Good Samaritan Society business office or print it from [www.good-sam.com/pay](http://www.good-sam.com/pay).
2. Complete and sign the form.
3. Attach a voided check to the form for confirmation.
4. Return the completed form to your local business office.

For more information, please contact your local Good Samaritan Society business office.



## How do I pay online?

If you choose not to enroll in direct payment (which automatically will take your payment every month), you can make a secure payment online.

Please make sure you have your most recent statement, checking information, and the resident's date of birth available.

Each time you want to initiate a one-time transaction, visit [www.good-sam.com/pay](http://www.good-sam.com/pay).

Paying your bill online is simple and it offers convenience and security. If you have questions, please call the Center For Solutions (877) 447-7237.